Exit Counseling

Before you graduate (or if you drop below half-time attendance), you are required to complete an exit counseling interview for all educational loans you received during your attendance.

You can fulfill the exit requirements for William D. Ford Direct Loan Program loans at the convenience of your computer. Since you will be able to access your account information, you will need a PIN to access the exit counseling information. Your PIN is the same as the PIN used to complete your FAFSA. If you have misplaced your PIN or if you need to request a PIN, you can make that request at this same web site.

To complete the exit counseling online, go to http://studentloans.gov and select Exit Counseling from the Tools and Resources menu. This process takes, on average, 25 minutes. You will need the following information:

- Your Social Security number
- Your driver's license number, if applicable
- Name, address, telephone number, and employer for your next of kin
- Names, addresses, telephone numbers, and employers for two references residing at different addresses
- Name, address, and telephone number for your expected employer, if known

You might also need the following information:

- Name, address, telephone number, and employer for your parent, if applicable
- Name, address, telephone number, and employer for your spouse, if applicable
- Exit Counseling Information for the Federal Perkins, Federal Nursing and Saint Luke's Loan will be made available to you at the appropriate time.
- Repayment for the Perkins, Nursing and Saint Luke’s loans are handled by our servicer – ACS. For payment information or questions regarding deferment, forbearance, etc., contact them at:
  
  ACS-Education Services  
  PO Box 7060  
  Utica, NY 13504-7060  
  1-800-826-4470

You can also access basic loan information, loan totals, and other financial aid specifics at www.nslds.ed.gov You will need your PIN to access your personal detailed information.